



Questions received from Bidders and Responses on behalf of Morgan County

Posted 06/28/2023

Question Set #1

Morgan County, Colorado

RFP 2023-0720-001 Ambulance Billing Service

1. Do you currently outsource EMS Billing? If so, can you provide the name of the vendor and the fee you are being charged?

*We do currently outsource billing. I am not able to provide the current vendor and fee being charged through the RFP process.*

2. Are you currently using an electronic patient care (ePCR) reporting system? If so, which system are you currently using? Are you interested in different ePCR options?

*We currently use ImageTrend Elite for ePCR. We are not interested in switching at this time.*

3. Will the vendor be financially responsible for the cost of your ePCR software and hardware? If so, please provide all specifications.

*MCAS currently uses ImageTrend Elite on the state of Colorado system.*

4. Can you please confirm how many invoices do you require and at what interval to patients?

*We are requesting 3 invoices/statements at a 120 day total window.*

5. Please describe your current practice for managing Notice of Privacy Practice (NPP). Will the successful vendor be responsible for mailing NPP's?

*The vendor will be responsible for the NPPS.*

6. Do you currently use a lockbox for all payments and correspondence? If so, who will be responsible for the cost of the lockbox?

*MCAS and Morgan County do not accept regular payments. We usually get one or two a month and I will email the billing company and accounting for tracking.*