

Morgan County Commissioners RFP 2023-0622-001 Online Payment Processing

Q& A Set #4

Merchant Services:

♣ We understand that ACI Payments is currently providing merchant services. Most merchant service companies process through a known platform such as Global, TSYS, First Data, Elavon, etc.

What platform does ACI Payments use? Don't know

Eagle Treasurer:

- ♣ Does the Eagle Treasurer program have an API suite? Don't know
- ♣ Does the Eagle Treasurer program post bills by any means (for EBPP)? Don't know
- ♣ We have successfully integrated to several programs; however, it always involves approval of both parties. Can you provide a contact to further discuss the possibilities? No

Project Scope:

- ♣ What payments are you seeking to collect online? Property Tax Payments
- ♣ Do you intend to expand online payments beyond the scope of this RFP? No

Ten-Page Proposal Limit:

- ♣ Do the last two required pages included in the RFP document "RFP 2023-0622-001 Online Payment Processing" comprise the two of the ten? Yes
- ♣ Will our cover letter and table of contents be included in the page count Yes